

## **FAQ: UAW TRUST FALL OUTREACH—Webinar Inquiries**

### **WEBINAR/TELECONFERENCE**

**Q: How long will the session last?**

**A:** Each live webinars/teleconference session will last approximately 2 hours with a Q&A session.

**Q: What will I learn during the session?**

**A:** The session will cover 2024 UAW Trust healthcare benefit changes and cost share.

**Q: Will a replay of the presentation be available after?**

**A:** A recording of the video presentation will be available online after August 1. You will be able to access it at [uawtrustevents.com](http://uawtrustevents.com).

**Q: Can my <daughter, son, neighbor, caregiver> attend the session on my behalf?**

**A:** Yes. These sessions are a time for you to learn about your 2024 healthcare benefits and anyone you feel is important to attend can do so.

### **BENEFIT/MATERIALS**

**Q: How can I get the information that was shared during the session? Will I receive a mailed packet including the information?**

**A:** In the fall, you will receive information in the mail on the 2024 Trust health and pharmacy benefits. The document, called Benefit Highlights, will come in a large envelope marked with “Important Benefit Information” on the outside. Be sure to watch your mail.

**Q: Questions/statements related to a member’s benefits may include:**

- **I want to keep my current coverage.**
- **Do I have to make changes?**

**A:** The information presented during the session is informational and intended to help you understand 2024 Trust benefit changes. If you have specific questions on your health plan options, contact Retiree Health Care Connect (RHCC) at 866-637-7555 Monday through Friday, 8:30 a.m. – 4:30 p.m. (EST).